

Viking Hotel Waterford

ACCESS WELCOME GUIDE



Cork Rd, Ballynaneashagh, Waterford, X91
Y657

Tel: +353 51 33 69 33

Web: www.vikinghotelwaterford.ie

Email: reservations@vikinghotel.ie

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A WARM WELCOME

This Access Statement aims to describe accurately the layout, facilities and services that we offer our visitors.

Should you require any additional information that is not covered in our access statement, please contact us on +353 51 33 69 33 or email reservations@vikinghotel.ie , where we will happily discuss your needs and offer you assistance where we can.

OUR COMMITTMENT



Our dedicated team are customer focused and are trained to not only meet, but to exceed your expectations. We are especially committed to ensuring that we are accessible for a wide range of visitors, and have put this Access Welcome Guide together to help you plan a stay which meets your individual needs.



EMPLOYEE TRAINING

Our Employees receive ongoing training from management and externally on disability awareness, diversity and inclusion to allow us to a superior service within an inclusive environment.

Please contact our team should you require any additional information.

Telephone [+353 51 33 69 33](tel:+35351336933)

LOCATION

By Car:

- If you are arriving by car and using a Sat Nav, our Eircode is X91 Y657
- The Viking Hotel has its own private car park with six accessible parking spaces.

By Taxi:

- We would recommend a local company who would be able to provide accessible vehicles -Rapid Cabs

By train:

- • The nearest railway station to the hotel is at Plunket Station Waterford which is approx. 8km / 20 minutes away Waterford (Plunkett)
- • All trains serving the station offer ramped access for wheelchair users.
- • Passenger assistance must be booked in advance for railway journeys. Travellers who need this service are advised to contact the train provider directly to book.

LOCATION

By Bus:

- From Waterford city centre the bus that drops off nearby the hotel are:
- W1 The Clock Tower – Merchants Quay (via SETU) (Bus Éireann) The nearest bus stop is approx. 1km away from the hotel. Stop number 352121
- W2 The Clock Tower – Meagher’s Quay (via SETU)(Bus Éireann) The nearest bus stop is approx. 2km away from the hotel 352111

All buses on this route offer level access for wheelchair users.

[Waterford City Bus Network Maps | Transport for Ireland](#)

Nearest Airport:

- The nearest airport to the hotel is Cork Airport which is approx. 124km from the hotel.
- Dublin airport which is approx. 176km from the hotel.

Ferry Port:

- The nearest Ferry Port is at Rosslare

PARKING



Designated accessible parking bays are available within 50 metres of the main entrance.



ENTRANCE



There is a step-free route with a firm surface from the parking to the main entrance

SERVICES



Items available on arrival inside the entrance doors

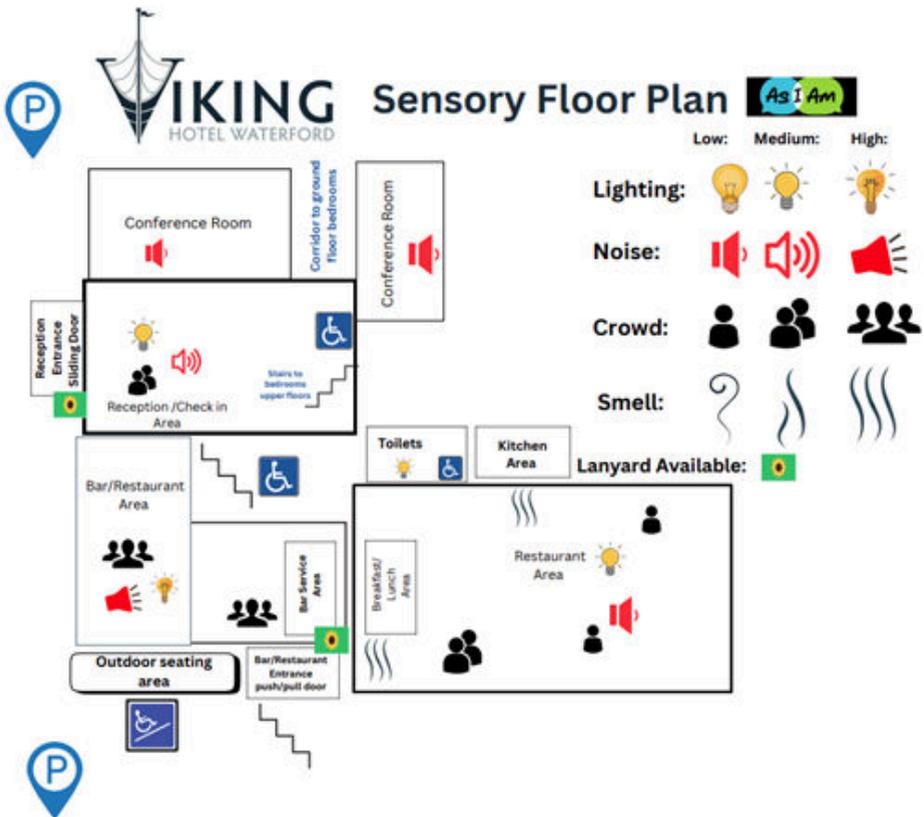
- Sunflower lanyards, and also sensory boxes at reception

Please let a member of our team know if you need any assistance during your time with us.

- We can advise you of our quieter times for dining.
- We can reserve a table for your requirements.
- We also have a sensory map of the hotel and sensory items available.

FACILITIES AND EQUIPMENT

The Viking Hotel sensory map / floorplan showing ground floor accessibility & facilities.



ACCESS ROUTES

Accessible lift to access the Wooden Pestle Restaurant & Bar

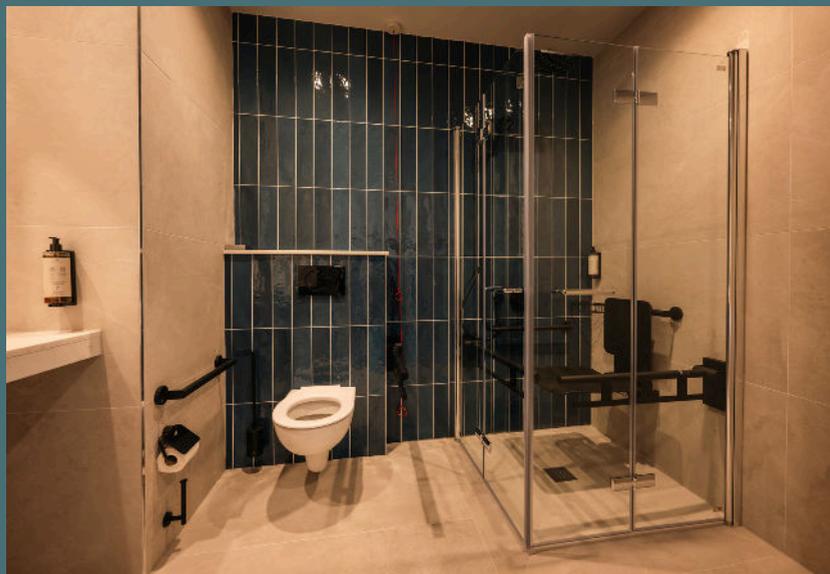


Lift to Access 2nd & 3rd Floor guestrooms



ACCESS ROUTES

Accessible bedrooms with en-suite bathrooms



PERSONAL EVACUATION PLANS



- To discuss your plan in advance, please contact our front office team, and they will provide you with the details.
- Free familiarisation visits are available. You are welcome to arrange a visit ahead of time to familiarise yourself with the hotel at no additional cost. Please get in touch with our management team above to arrange this.

KEY FEATURES



Large -print information on -site -

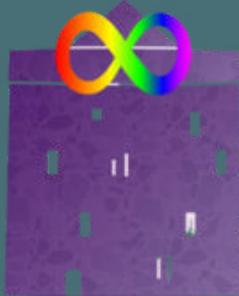
We have the following information in large print:

- An Accessibility Guide for the hotel
- Floorplan for public areas
- Menus
- Safety information

Plan ahead:

- If you would like us to send any of the above to you in advance of your visit, please let us know using the contact details provided

DIVERSITY & EQUALITY TRAINING



**AUTISM FRIENDLY
WATERFORD**

Here in the Viking Hotel we have a large number of our staff members that have completed Autism Friendly Waterford Champion Training.

ASSISTANCE



During your stay if you require medical assistance our team will be there to assist.

Closest Hospital:

University Hospital Waterford

Address: Dunmore Road, Waterford
City, County Waterford, X91 ER8E.

Closest Pharmacy:

Mulligan's Pharmacy

Address: Tesco Ballybeg open until 6.00pm or

ASSISTANCE



Gallagher's Late Night Pharmacy
Address: 29 Barronstrand Street
Waterford X91 W68E Waterford

Closest Caredoc:
Caredoc Waterford (Cork Road)
Address: HSE Community Care,
Caredoc Treatment Centre, Cork Road,
Waterford, X91 VX09

Gallery of Images:



Reception
Area



Wooden
Pestle
Bar Area



Wooden Pestle
Restaurant
Area

Our Bedrooms & Bathrooms





Our team look forward to welcoming you.

